



DHC Housing Choice Voucher Program 2018 Waiting List Frequently Asked Questions

*Formally known as Section 8

WHAT IS THE HOUSING CHOICE VOUCHER PROGRAM?

DHC's Housing Choice Voucher (HCV) program (formerly referred to as the Section 8 program). The HCV program is a rental housing assistance solution that places housing choice in the hands of the individual or family. DHC pays a portion of the rent directly to a private landlord. Program participants pay the balance of the rent directly to the private landlord. Public housing authorities like DHC receive federal funds from the U.S. Department of Housing and Urban Development (HUD) to manage the voucher program.

The waiting list selection is based off the level of available funding and the turnover rate of the HCV Program.

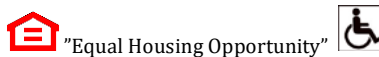
HOW DOES THE HOUSING CHOICE VOUCHER PROGRAM WORK?

Applicant families are selected from the waitlist and determined eligible. Eligible families select a suitable rental unit. After passing a HQS (Housing Quality Standard) Inspection, DHC establishes a HAP (Housing Assistance Payment) contract. Through this contract DHC will make rental subsidy payment to the owner on the family's behalf. The family also pays a portion of the rent based on the household income.

HOW DO I GET A VOUCHER?

You must be selected from the DHC Housing Choice Voucher Program Waiting List and determined eligible.

You can only apply online on **February 3rd, 2020 – February 5th, 2020.**



DHC will provide a reasonable accommodation to a qualified individual with a disability by providing modifications, alterations or adaptation in policy, procedures, practices. Please advise us if you require a reasonable accommodation.

ALL applications MUST be submitted electronically/duplicate applications will not be accepted. Applicants must have an active email account. Applicants in need of an email address may obtain a free email account through an provider of their choice.

What if I need assistance to complete an application?

Persons with disabilities that require application assistance can email us at Hcvapplicant2020@dhcmi.org information line at (313) 877-8726.

What if I do not have a computer?

Applicants may apply during the application period using any computer or mobile device connected to the internet. Applicants may apply from the convenience of their home at any time. Applicants needing access to a computer or the internet may use a computer at any branch of their local Public Library.

Is there a cost to get a voucher?

No. Please do not pay money to anyone or provide your personal information to persons claiming to represent the Detroit Housing Commission (DHC). DHC does not charge or accept a fee for any service provided to our applicants, participants or landlords.

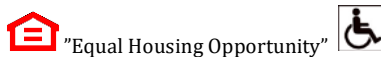
If you are approached by anyone who requests a fee for any service that DHC provides, that person is a scam artist and is not acting on behalf of DHC. You may contact our Security Specialist at 313-516-7527.

WHEN WILL THE 2020 DHC HCV WAITING LIST BE FINALIZED?

The DHC 2020 HCV Waitlist will open February 3rd, 2020 – February 5th, 2020. DHC will do a random lottery selection and 7,000 applicants will be selected for placement on the Housing Choice Voucher Waitlist. Those selected will receive notification from the Detroit Housing Commission. Those NOT selected will receive notification of non- selection status. Selection for the Housing Choice Voucher 2020 Waitlist does NOT guarantee voucher issuance.

I DID NOT RECEIVE A NOTICE REGARDING MY STATUS ON THE WAITING LIST, WHO DO I CONTACT?

Please check your spam filter. Please contact (313) 877-8726 or email us at Hcvapplicant2020@dhcmi.org DHC will respond back directly.



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MY APPLICATION WAS SELECTED IN THE LOTTERY. HOW DO I KNOW WHERE I AM ON THE WAITING LIST?

Being on the waiting list does not mean that you will receive a voucher right away or that housing assistance is immediately available. DHC cannot predict how long you will be on the waiting list before your application is selected. The waiting list selection is based off the level of available funding and the turnover rate of the HCV Program.

MY APPLICATION WAS NOT SELECTED IN THE LOTTERY. WHAT DOES THIS MEAN AND WHEN CAN I GET A VOUCHER?

If you were not selected, your application is not being considered for DHCs HCV waitlist. You will need to reapply when the list reopens. DHC does not know when the Housing Choice Voucher Program Waiting List will be re-opened. DHC Vouchers are only available through the DHC HCV Waiting list. If you are approached by someone advising you to purchase a DHC voucher – that person is a scam artist and is not acting on behalf of DHC.

WHEN WILL THE WAITING LIST BE OPENED?

DHC will open the waiting list once the current 7,000 waitlist applicants have been served. Based on the level of program funding it is expected to take a few years to serve all 7,000 applicants. Please check the DHC website at www.dhcmi.org for announcements.

I AM HOMELESS AND APPLIED TO THE WAITING LIST, WHY WASN'T I SELECTED?

There were no preferences for the random lottery selection for the 2020 Waitlist. 7,000 names were randomly selected from the all applications received.

IF I HAVE APPLIED TO ONE HOUSING AGENCY'S WAITING LIST, MAY I APPLY TO ANOTHER OPEN WAITING LIST?

Yes. You may apply to more than one waiting list.

I HAVE COMPLETED A PAPER APPLICATION AND WOULD LIKE INFORMATION ON MY STATUS?

DHC's HCV Waiting List activity was completed electronically. No paper applications were accepted. If you submitted a paper application, it was not processed and you did not make the initial Waiting List. Please contact Hcvapplicant2020@dhcmi.org for confirmation.



"Equal Housing Opportunity"



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WHAT HAPPENS WHEN MY NAME REACHES THE TOP OF THE WAITING LIST?

DHC will send you a letter by U.S. postal service and/or email requesting you complete the formal eligibility process. Once the information is verified and if you are determined eligible to participate in the program, a voucher will be issued. If you do not respond to these letters, your name will be removed from the waiting list. DHC will make two attempts to contact you.

WHAT HAPPENS IF MY NAME IS SELECTED FROM THE WAITING LIST AND I DID NOT RECEIVE MY ELIGIBILITY NOTICE AND MISSED MY APPOINTMENTS?

You will be given two opportunities to attend a HCV Program eligibility briefing. If you miss these appointments, your name will automatically be withdrawn from the waiting list. You may reapply when the waiting list reopens.

WHEN AND HOW DO I CHANGE MY CONTACT INFORMATION WITH DHC?

You must maintain your log in information used during set up. If you have any changes to your contact information, you may log into the DHC Applicant Portal link provided in your confirmation. You may also visit the DHC website at www.dhcmi.org to access the Applicant Portal. An Applicant Update form is also available from the DHC website under the Applicant tab. **Please complete the form as instructed. DHC does not provide status updates or make changes to applicant information by phone.**

You are required to keep your contact information up-to-date and should update your information with DHC of changes in a timely manner.

MAY I APPEAL THE DECISION TO BE REMOVED FROM THE WAITING LIST IF I MISSED MY APPOINTMENTS?

No. There is no appeal process for missed appointments when on the Housing Choice Voucher Program Waiting List. You may reapply when the waiting list reopens.



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